

Psychological Enhanced Response Liaison (PERL) with Haitian Creole and/or French Language Capacity

The Basics:

- Lived experience coach
- Haitian Creole and/or French Language Capacity
- Contracted fee per service
- Starting at \$25.00 per hour
- Location - Remote (must reside in MA and be familiar with MA behavioral health system)

Company:

Welcome to PERL the place where parents who have walked this journey now utilize their lived experience to support you in yours. You are not alone. Here you'll find someone to guide you, answer questions, and support you navigating from where you are. You'll also find resources to meet your needs at various points in your family's journey. A PERL will show you the way!

Reports to: Kristi Glenn, Chief Experience Officer

PERL Job Overview:

- Respond to family requests for peer support via PERL App.
- Provide support and guidance to families raising children with mental health needs via family preferred method of communication (ie. video chat, smartphone, text, and/or in person communications).
- Support resource building and navigation to families related to youth mental health.
- Make recommendations to ensure the quality of family-centered care and services.
- Participate in training and other events to provide a family-centered perspective.
- Facilitate trainings and support for leadership within education, agencies, organizations, and other stakeholders
- Participate in Quality Assurance activities and data collection as needed.
- Provide expert guidance via consultation to educators, agencies, organizations, and other stakeholders to support family-driven decision-making processes as requested.

PERL Qualifications:

- Requirements
 - Submit a Cover Letter with application
 - Lived-experience being the parent or primary caregiver for a child with mental health needs.
 - Language capacity: Haitian Creole and/or French
 - In depth knowledge of the MA Behavioral Health System
 - Access to a smartphone, computer, and reliable internet.
- Nice to Have
 - Certification(s) in Wrap Around, Motivational Interviewing, Collaborative Problem Solving, and/or Youth Mental Health First Aid.
 - License/Car.